

Ugochukwu, Ibeawuchi I

📍 United Kingdom | ✉ uibeawuchi7@gmail.com |

📁 www.linkedin.com/in/uibeawuchi

Strong advocate of automation-first endpoint management and responsible AI adoption, with experience enforcing AI governance and integrating secure automation into Modern Workplace Operations operations

Core Capabilities

Workplace Platforms & Endpoint Engineering

Microsoft Intune (MDM/MAM), Autopilot, Windows Update for Business, Endpoint Analytics, Company Portal, Win32 App Deployment, BitLocker, Microsoft 365 (Exchange Online, SharePoint, Purview), Microsoft Defender for Endpoint, AVD

Security, Identity & Governance

Entra ID (Azure AD), Conditional Access, MFA, RBAC, Identity Governance, Secure Score, DLP, Sensitivity Labels, Zero Trust Architecture, Attack Surface Reduction (ASR), LAPS

Automation & Engineering

PowerShell, Microsoft Graph API, Pester, GitHub & CI/CD pipelines, Windows Configuration Designer, LogicMonitor, SCCM, Intune Packager, IntunePckgr, NinjaOne RMM

Service Management:

ITIL-aligned delivery, Change Advisory Board (CAB), SLA & service metrics, Stakeholder engagement, Technical documentation, ServiceNow, Jira, ConnectWise, Confluence, FreshService, Nerdio, JAMF

Work Experience

Vanquis Banking Group

March 2026 – Present

Modern Workplace Solutions Specialist (3rd Line)

- Led the migration of the macOS estate from Microsoft Intune to Jamf Pro, rebuilding the full management stack and policies affecting (OneDrive, Outlook, Edge, Firefox, Chrome, Restrictions, compliance) and also Packaged 159 apps to replicate the bank's existing Windows and Intune standards under a per-tool RBAC scoping model.
- Designed and delivered the Winget Auto Update Fleet Monitor from architecture to governance sign-off, built on the Azure Logs Ingestion API, Data Collection Rules, and certificate-based Entra app registration, with full HLD, NFR, runbook, and PowerShell documentation.
- Configured Platform SSO with Entra ID and resolved Conditional Access failures affecting Jamf Connect sign-ins (AADSTS50076), tracing root cause to device compliance registration and ROPC authentication limitations.

- Delivered an Endpoint Privilege Management rollout removing standing local admin rights across roughly 1,355 devices, tightening the endpoint security posture across the fleet.

Lima Networks (MSP)

March 2024 – Present

Senior Workplace Platform Engineer (End User Computing)

- Built and deployed Windows security configuration policies in Microsoft Intune using the Open Intune Baseline (OIB) as the foundation, hardening the endpoint estate to community security best practices and tailoring the baseline to the bank's requirements.
- Accountable for endpoint security posture across 3,000+ managed devices, owning Intune, Entra ID, and Defender configurations in regulated customer environments.
- Engineered automation-first device provisioning/Autopilot and compliance enforcement using Intune, PowerShell, and Microsoft Graph, reducing device build time from 4 hours to under 45 minutes.
- Implemented enterprise-grade LAPS, integrating PowerShell and Pester tests into GitHub CI/CD pipelines to enforce secure password rotation at scale.
- Champion a culture of service excellence by implementing feedback loops, monthly team retrospectives, and aligning support practices with ITIL principles to improve response and resolution times.
- Owned service improvement initiatives, using incident and SLA data to reduce recurring issues and shift EUC operations from reactive to proactive.
- Provided technical authority for EUC change management, assessing risk, defining rollback strategies, and advising CAB on enterprise-wide endpoint changes.
- Mentored junior engineers and established a centralised EUC knowledge repository, improving consistency, onboarding, and long-term maintainability.
- Leverage Intune Endpoint Analytics to lead compliance assessments and health trend analysis, delivering actionable reports that informed update ring strategies and policy improvements.

Blue Hybrid

Oct 2025 – Present

Microsoft 365 & Workplace Security Consultant

- Designed and deployed a Copilot Studio-based Intune support assistant, enabling self-service diagnostics for device compliance and policy conflicts using Microsoft Graph-backed actions.
- Automated BIOS and firmware lifecycle management via Dell TechDirect and SupportAssist, reducing hardware-related incidents and improving device stability.
- Implemented governed AI adoption, identifying and blocking unsanctioned LLM tools while standardising Microsoft Copilot as the approved, compliant AI platform.
- Delivered reliable, zero-interruption application rollouts using Intune Win32 packaging, silent install switches, and custom detection logic

- Implemented Attack Surface Reduction (ASR) policies, blocking macro-enabled threats and malicious scripts across enterprise endpoints.
- Delivered enterprise endpoint hardening initiatives across Intune, Entra ID, and Defender, improving compliance alignment and Secure Score outcomes.

Earlier Experience (Condensed)

End User Support & Microsoft 365 Engineering – Banking & Insurance Sectors *Sept 2021 – Apr 2022*

- Supported and secured Microsoft 365 and Active Directory environments in regulated organisations.
- Delivered secure onboarding, identity governance, Conditional Access, and hybrid Exchange support
- Contributed to Secure Score improvements and ISO-aligned security initiatives.

Notable Projects

- **Windows 11 Enterprise Rollout (2025):** Led a phased upgrade of 600+ devices using Intune Update Rings in a regulated environment.
- **Group Policy to Intune Migration (2024):** Delivered full GPO-to-Intune migration for an NHS-aligned organisation, improving compliance visibility and Zero Trust alignment..
- **Large-Scale Cloud Migrations: (2025):**
 - 9TB Google Drive to OneDrive migration with permission integrity and minimal disruption
 - 650+ user Google Workspace to Microsoft 365 tenant migration, including DNS, MX, SPF, DKIM, and DMARC cutover
- **SharePoint Communication Site & Intranet(2025):** Designed and delivered a modern collaboration portal to improve internal communication.

Certifications

- | | |
|--|-------------|
| • Microsoft Certified: Endpoint Administrator Associate (MD 102) | <i>2025</i> |
| • Microsoft Certified: Security, Compliance & Identity Fundamentals (SC 300 in progress) | <i>2026</i> |
| • Microsoft Certified: Azure Fundamentals (AZ 900) | <i>2024</i> |
| • Logic Monitor Certified Associate | <i>2025</i> |

Education

M.Sc. Cloud and Network Security <i>University of Bolton, Greater Manchester, UK</i>	<i>Oct 2023</i>
B.Sc. Statistics and Computer Science <i>University of Port-Harcourt, Nigeria</i>	<i>Feb 2019</i>